

**SILVER SERVICE continues its action**, and, despite the limitations of the pandemic, the European partners have completed the development of the two Training Programmes: the Training of Trainers, aimed at senior volunteers who intend to use the mentoring process to be active inclusion agents of foreign citizens; and the Introductory Programme to SILVER SERVICE resources, preparatory activity to the application of the proposed system.

On the **SILVER SERVICE e-Learning Platform**, free and soon accessible with a simple registration, it is possible to use the **Resources for civic and social integration** contained in the **Toolbox** (in all partners' languages), as well as the **Psychographic Profiling tool**, aimed at combining the mentor (senior volunteers) and mentees (migrants).

The plans for the future foresee the realization of the **In-service Training** with the staff of the project partners, some of them will meet face-to-face in Italy and other will be online to jointly deepen the contents and evaluate the overall proposal of SILVER SERVICE. They will provide suggestions for the final improvements of the Programmes and Learning Materials developed to promote **the proactive role of voluntary associations** in the inclusion and social cohesion of our communities and to widespread **digital skills** among citizens.

**According to a waterfall model**, the partners' staff, will carry out **Pilot Courses** with the members of the respective associations or associated local partners, able to start the mentoring activities provided by SILVER SERVICE and report the results and effects generated by this intercultural and intergenerational intervention during the final events of presentation to the stakeholders of the learning community.

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# SILVER SERVICE

Seniors Supporting Migrant Integration

# VOLUNTEERING MATTERS



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